



Setup Microsoft Authenticator app authentication

Use the [Microsoft Authenticator app](#) to receive notifications on your smartphone or tablet to verify your identity when prompted for **Multifactor Authentication**.



Step 1. Download and install the Microsoft Authenticator app

Visit the [Apple app store](#) or [Google play store](#) on your device and install the Microsoft Authenticator app. Alternatively, visit aka.ms/authapp and download the Microsoft Authenticator app.

Step 2. Add your account to the app

1. On your desktop, visit <https://aka.ms/mysecurityinfo>
2. Select **Add Method > Authenticator app**
3. Follow the wizard experience to setup the app

Scan the QR Code in the app and test the push notification flow as part of this experience. For more information, see [this guidance](#).

Step 3. Change default sign-in settings to the Authenticator app

To ensure that you are prompted to sign-in using push notifications:

1. Visit <https://aka.ms/mysecurityinfo>
2. Select **Default sign-in method > Change > Authenticator – notification** option.

Congratulations! You are now setup with the Microsoft Authenticator app and can receive push notifications for multifactor authentication verification.

Want to learn more?

- Visit the [CUNY website](#) or [CUNY IT Help](#) for general information about Microsoft Multi-factor Authentication,
- See also [FAQs for Microsoft Multi-factor Authentication](#) in CUNY IT Help for information specific to the CUNY implementation of Microsoft Multi-factor Authentication

Thank you!

CUNY SLU IT Department

If you need IT help, please email us at
ITHelpDesk@slu.cuny.edu or give us a call at 646-313-
8440