



## **Setup Phone Call Multifactor Authentication**

Setup your smartphone to receive a phone call to verify your identity when prompted for **Multifactor Authentication.** 

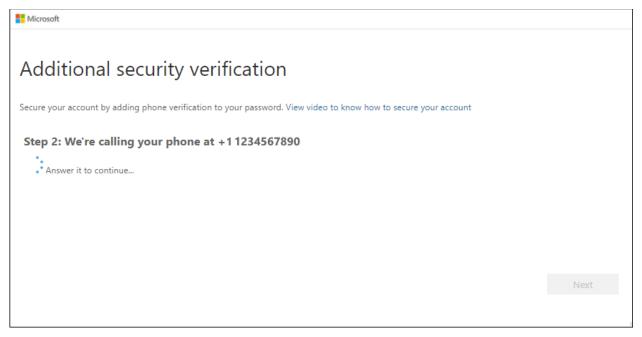


**Step 1.** On the Additional security verification page, select Authentication phone from the Step 1: How should we contact you area, select your country or region from the drop-down list, and then type your mobile device phone number.

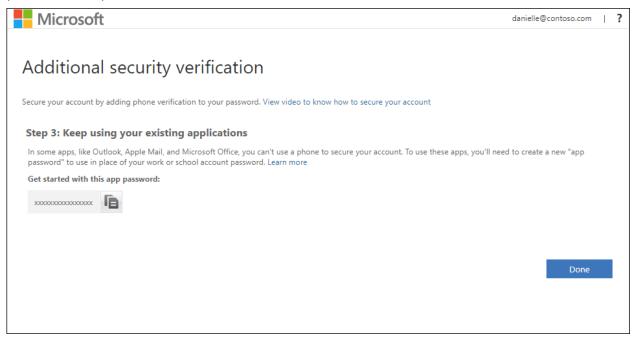
Step 2. Select Call me from the Method area, and then select Next.

Microsoft		danielle@contoso.com	?
Additional securit	y verification		
Secure your account by adding phone v	erification to your password. View video to know how to secure your account		
Step 1: How should we cont	tact you?		
Authentication phone 🔹			
United States (+1)	1234567890		
Method Send me a code by text messar Call me	ge		
Your phone numbers will only be used	i for account security. Standard telephone and SMS charges will apply.	Next	

**Step 3.** You'll receive a phone call from Microsoft, asking you press the pound (#) sign on your mobile device to verify your identity.



**Step 4.** From the Step 3: Keep using your existing applications area, copy the provided app password and paste it somewhere safe.



Step 5. Select Done.

**Congratulations!** You are now setup with Phone Call MFA and can receive phone calls for multifactor authentication verification.

## Want to learn more?

- Visit the <u>CUNY website</u> or <u>CUNY IT Help</u> for general information about Microsoft Multi-factor Authentication,
- See also <u>FAQs for Microsoft Multi-factor Authentication</u> in CUNY IT Help for information specific to the CUNY implementation of Microsoft Multi-factor Authentication

Thank you,

## **CUNY SLU IT Department**

If you need IT help, please email us at <u>ITHelpDesk@slu.cuny.edu</u> or give us a call at 646-313-8440