



Setup Phone Call Multifactor Authentication

Setup your smartphone to receive a phone call to verify your identity when prompted for **Multifactor Authentication.**

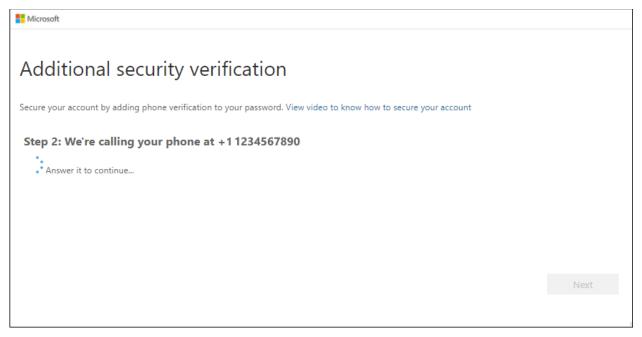


Step 1. On the Additional security verification page, select Authentication phone from the Step 1: How should we contact you area, select your country or region from the drop-down list, and then type your mobile device phone number.

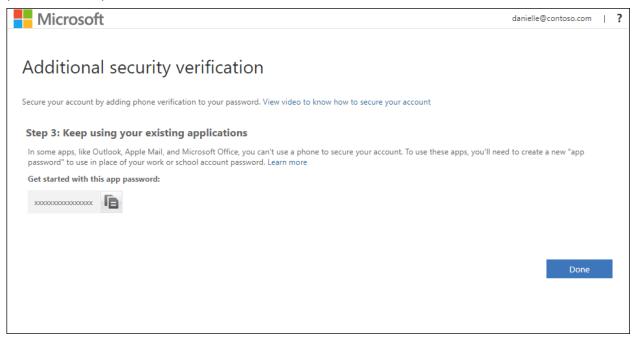
Step 2. Select Call me from the Method area, and then select Next.

Microsoft		danielle@contoso.com	?
Additional securit	y verification		
Secure your account by adding phone v	erification to your password. View video to know how to secure your account		
Step 1: How should we cont	tact you?		
Authentication phone 🔹			
United States (+1)	1234567890		
Method Send me a code by text messar Call me	ge		
Your phone numbers will only be used	i for account security. Standard telephone and SMS charges will apply.	Next	

Step 3. You'll receive a phone call from Microsoft, asking you press the pound (#) sign on your mobile device to verify your identity.



Step 4. From the Step 3: Keep using your existing applications area, copy the provided app password and paste it somewhere safe.



Step 5. Select Done.

Congratulations! You are now setup with Phone Call MFA and can receive phone calls for multifactor authentication verification.

Want to learn more?

- Visit the <u>CUNY website</u> or <u>CUNY IT Help</u> for general information about Microsoft Multi-factor Authentication,
- See also <u>FAQs for Microsoft Multi-factor Authentication</u> in CUNY IT Help for information specific to the CUNY implementation of Microsoft Multi-factor Authentication

Thank you,

CUNY SLU IT Department

If you need IT help, please email us at <u>ITHelpDesk@slu.cuny.edu</u> or give us a call at 646-313-8440